

# Town of Guadalupe

## Announces new trash and recycling collection



### **Important improvements to residential trash and recycling collection services effective Tuesday, March 3, 2020.**

The Town of Guadalupe and Right Away Disposal (RAD) are excited to announce a new partnership in providing improved residential trash and recycling services. On Jan. 9, 2020, the Guadalupe Town Council approved an eight-year contract with RAD for trash and recycling collection services. Residential trash collection services with RAD will begin on Tuesday, March 3, 2020. We are confident that customers will be happy with the level and frequency of services, along with competitive rates. Our goal is to make the transition from our current service provider, Waste Management, to RAD, as seamless as possible.

### **Here's what you can expect in late February and early March:**

#### **When will our service change?**

Waste Management will continue to provide trash collection services until Friday, Feb. 28, 2020. On Thursday, Feb. 27, and Friday, Feb. 28, Waste Management will collect all of their trash and recycling carts. Please place your Waste Management trash and recycling carts at the curb on these dates. Waste Management will no longer provide service after Feb. 28, 2020.

RAD will deliver 1 new 96-gallon tan colored trash cart on Saturday, Feb. 22, and Sunday, Feb. 23, to all homes that have an active utility account with the City of Tempe. If you do not have an active account, please contact the City of Tempe at 480-350-8361 to sign up for an account. A RAD Welcome Guide, outlining the new services, will be delivered with the new trash cart.

#### **What days does our trash get collected?**

The new RAD services begin on Tuesday, March 3, 2020. **RAD will only collect trash from RAD carts.** All residential trash collection will be on Tuesdays and Fridays for the entire Town of Guadalupe. To ensure your trash is collected, place your trash cart out on the curb the night prior, or by 6 a.m. on Tuesdays and Fridays. Please bag and tie all garbage to reduce spills, fly breeding, and odor. Please try to place the trash cart 10 feet away from cars, light posts, and mail boxes.

#### **Will trash collection occur twice a week?**

Yes, curbside trash collection will occur on Tuesdays and Fridays, for the entire Town.

#### **Will curbside recycling collection continue?**

No, curbside recycling collection service has been discontinued. Voluntary recycling disposal is available on Saturdays at the Town Maintenance Yard from 7 am to noon.

### **Will the monthly cost increase?**

The current monthly rate of \$20.75 for standard service will remain in place until June 30, 2021. This amount provides for Tuesday and Friday trash collection service and voluntary recycling service. In June 2021, it is likely a cost increase may occur, however, per the contractual agreement an annual rate increase cannot exceed 5 percent.

### **Why did curbside recycling service change?**

Recycling carts in the Town were being filled with too much trash instead of recyclable material. Our average contamination rate in the carts has been 35 percent; an average contamination rate in other communities is 10-15 percent. High contamination rates raises costs. In order to continue providing curbside recycling, we would have needed to raise everyone's monthly bill by \$3.15. In order to keep the same monthly billing rate, voluntary recycling at the Town Maintenance Yard is offered. . Additional information about recyclable materials will be included in the RAD customer welcome guide.

**Will my monthly costs go down if I am currently paying for an additional trash cart?** Yes, if you are paying \$41.25 monthly for an additional trash cart, with the new service, you will only be billed the standard \$20.75 monthly. Each additional trash cart cost \$12 per month.

### **Can I get more than one trash cart or order dumpsters?**

Yes, additional trash carts may be requested for \$12 per month and will be billed in addition to the standard \$20.75 monthly service. Other one-time dumpster services can be ordered for a fee. All services and fees will be outlined in the welcome packet. To schedule, add or reduce service please call the Town of Guadalupe at 480-730-3080.

### **Will trash be collected on holidays?**

RAD observes four holidays throughout the year and will not be providing collection services on the following holidays: New Year's Day, Independence Day, Thanksgiving Day, and Christmas Day. Should trash collection fall on one of these holidays, collection will occur the following business day.

### **What if I have other questions?**

If you have any questions, comments, and/or concerns, please contact the Town of Guadalupe at 480-730-3080 or email us at [Services@guadalupeaz.org](mailto:Services@guadalupeaz.org). This information is online at: [www.guadalupeaz.org/trashcollection](http://www.guadalupeaz.org/trashcollection).

**Thank you for your support and assistance during this transition.**

